

Terms and Conditions

These Terms and Conditions (“Agreement”) govern the use of services provided by **Mihusoft Technologies**. By engaging our services, you (“Client”) agree to be bound by the following terms.

1. Scope of Services

Mihusoft Technologies provides IT services including but not limited to:

- Website Development
- Mobile Application Development
- Custom Software Development
- Google Maps Marketing
- Search Engine Optimization (SEO)
- Digital Marketing Services
- IT Infrastructure & Support Services

For services such as Google Maps Marketing and SEO, we utilize industry-approved tools, strategies, and best practices to improve visibility and user engagement. However, we do not guarantee specific rankings, traffic increases, or sales results.

2. Prior Conditions

The Client agrees and confirms that:

1. The website does not contain duplicate sites, duplicate content, doorway pages, hidden redirects, or unethical SEO practices.
2. The Client has not engaged in link farming, spam techniques, or black-hat SEO activities that may negatively impact search engine rankings.
3. All fees are payable in advance and are non-refundable under any circumstances.
4. If the Client modifies optimized pages created by Mihusoft or fails to implement recommended changes, any performance-related assurances become void.
5. Mihusoft follows strictly ethical (“white-hat”) SEO practices and reserves the right to suspend services if the Client engages in prohibited practices, including but not limited to:
 - Hidden links
 - Link farms or FFA pages
 - Cloaking or redirect manipulation
 - Unauthorized automated submissions
 - Automated reciprocal link programs

3. Assignment of Specific Rights

To enable effective service delivery, the Client agrees to:

- Provide FTP, hosting, CMS, or backend administrative access where necessary.
- Permit communication with relevant third parties such as web designers or hosting providers.
- Provide access to website analytics and traffic data.
- Authorize Mihusoft Technologies to use logos, trademarks, website content, and related materials strictly for project execution and SEO purposes.
- Provide necessary textual content in electronic format if required. Content creation services may be offered at additional cost.

4. Intellectual Property & Portfolio Rights

All designs, source codes, wireframes, strategies, and digital materials created by Mihusoft remain the intellectual property of Mihusoft until full payment is received.

Mihusoft Technologies reserves the right to:

- Display completed projects in its portfolio
- Use project samples for marketing and promotional purposes
- Place a discreet footer credit link on developed websites unless otherwise agreed in writing

Upon full payment, ownership of the final deliverables (excluding proprietary tools, frameworks, and third-party assets) will be transferred to the Client.

5. Confidentiality & Non-Disclosure

Both parties agree to maintain strict confidentiality of proprietary or confidential information shared during the course of the project.

The Client agrees:

- Not to disclose confidential business processes or strategies of Mihusoft.
- Not to publicly defame, attack, or criticize Mihusoft, its employees, or partners on forums, blogs, social media, or other platforms during or after the contract term.
- Not to seek external SEO advice in a manner that harms the reputation of Mihusoft.

In case of breach, Mihusoft reserves the right to seek reasonable damages and legal remedies.

6. Payments & Subscription Terms

1. All service fees are billed in advance.
2. Subscription-based services (SEO, Google Maps Marketing, Maintenance, Hosting, etc.) are recurring and will automatically renew unless cancelled.
3. Mihusoft does not provide prorated refunds for cancelled subscriptions.
4. It is the Client's responsibility to evaluate services before purchasing any plan.
5. No refunds will be issued due to lack of understanding of service processes or compatibility limitations.

7. Cancellation Policy

- Clients must provide written cancellation notice via email at least **3 days prior to the next billing date**.
- Cancellation requests must be sent to:
info@mihusoft.com
- A confirmation email will be issued upon successful cancellation.
- Failure to cancel before the billing cycle will result in automatic renewal charges.

8. Refund Policy

- All payments are **non-refundable**.
- No refunds or credits will be provided for:
 - Partial months of service
 - Upgrades or downgrades
 - Early termination
 - Subscription cancellations

9. Termination of Contract

This Agreement may be terminated:

- Upon completion of all contractual obligations
- By mutual written agreement
- If either party materially breaches the agreement
- Due to force majeure events including natural disasters, riots, war, terrorism, or other uncontrollable circumstances

After the initial 30 days, either party may terminate the agreement with **30 days' written notice**.

10. Limitation of Liability

Mihusoft Technologies shall not be liable for:

- Loss of business, revenue, or profits
- Search engine algorithm changes
- Third-party service interruptions
- Hosting downtime beyond our control

Our liability shall not exceed the total fees paid by the Client for the service in question.

11. Copyright Protection

All materials, content, strategies, and documentation created by Mihusoft are protected by copyright laws.

Clients may not:

- Copy, reproduce, resell, or redistribute proprietary materials
- Modify or reuse frameworks without written consent

Except where permitted under applicable copyright law.

12. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of **India**, and any disputes shall be subject to the jurisdiction of courts located in **[Kolkata, West Bengal.]**

13. Changes to Terms

Mihusoft Technologies reserves the right to update or modify these Terms and Conditions at any time. Updated versions will be posted on our website.

14. Contact Information

Mihusoft Technologies (OPC) Private Limited

Email: support@mihusoft.com

Website: www.mihusoft.com

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